

INTERNAL/EXTERNAL VACANCY



Tirana International Airport SHPK (TIA) is seeking to hire a

Passenger with Reduced Mobility (PRM) Assistant

who will report to the **Company Doctor** of the company.

Position Purpose:

The role of PRM Assistant is to provide assistance to passengers with reduced mobility in compliance with TIA policies, procedures, and safety and security instructions.

Main tasks and responsibilities of the position:

(for indicative purposes only. The responsibilities listed below can be subject of change upon recruitment)

Special Assistance Tasks

- Responsible for providing special assistance to all disabled and reduced mobility passengers to and from the aircraft, and within the airport premises.

Emergency Procedures

- Assist in emergency procedures in case of aviation accidents and fire emergencies at the airport.

Regulatory Compliance

- Strictly follow TIA procedures and regulations while working in the airside area

Requirements of the position:

- Ability to apply strength to move and lift passengers with reduced mobility
- Ability to strictly follow directions of superiors
- Ability to work effectively as part of a team
- Ability to work under stress and respond to emergencies
- Very good communication skills and customer-oriented mindset
- Collaborative, flexible, and solution-oriented approach
- High level of professionalism, confidentiality, and integrity

Application Procedure:

To apply for the above mentioned position the applicants should fulfill the Application Form, which can be found in Tirana International Airport , and submit it via email to human-resources@tirana-airport.com with:

- **Subject:** [Name Surname] – PRM Assistant
- **Attachments:** Application Form + CV (PDF/Word)

Human Resources Department will contact only candidates selected from the documentation screening.